

# Positive People Skills

Help your managers to create a motivated and committed workforce









**An interactive one day workshop that will provide your managers with a range of effective skills to bring out the best in their staff**

## The facts:

- ✗ The major challenge for companies in 2010 is ensuring employee engagement**
- ✗ 29% of companies reported an increase in the number of workplace grievances in 2009 and a further 23% anticipate an increase in 2010**
- ✗ Poor relations between Managers and their staff was cited as the main reason**
- ✗ Bullying and harassment were the next main reasons for grievances being brought**
- ✗ Staff turnover numbers are predicted to increase significantly as the recession lifts**

## What's included in the workshop:

-  **How to use basic mediation skills in everyday work situations**
-  **Understand what makes a good manager and the difference they make**
-  **How to adapt your management style to individual staff**
-  **Why listening is more important than telling**
-  **Why giving staff ownership is so productive**
-  **Fun!**

